

2025 Annual Program Evaluation

January 2026

Dear Families,

We are so proud that Kiddie Academy of White Plains is a National Association for the Education of Young Children (NAEYC) accredited program. Our goal is to maintain, and exceed, expectations of a NAEYC-Accredited Program. As key part of this goal is to conduct an annual Program Evaluation of our operations, policies and procedures, teaching practices, staff training, family, and community partnerships. We believe that it is important that our community is updated about the great things we are doing to continue to meet the needs of each child and family.

We used our annual survey (SurveyMonkey completed by 51 families) that was shared in November, our Listen 360 Reports, classroom observations, and our Quality Assurance Review (conducted by Kiddie Academy Corporate Team) to provide us with information about what we are doing well and where we find opportunities for improvement.

What we Plan to Continue:

Building Relationships:

We are proud to report that 100% of respondents to our Annual Survey reported that they have a good relationship with teachers and staff, and that 100% feel respected and valued. We see similar feedback in our online reviews through Listen360. Many families comment on the quality of care offered by our Program, specifically mentioning the attentiveness of the staff. Families feel that the teachers / administrators have a deep partnership in the well-being of the children in their care.

Communication:

Communication is also a strong point, with 92% of caretakers speaking with child(ren)'s teachers at least weekly. Additionally, 98% of families reported receiving information in a language they understand. Through our listen 360 feedback, it was also mentioned that families are happy with the focused communications – examples including that 'teachers meet with parents routinely to discuss goals'.

Education / Growth:

94.1% of families report feeling comfortable with how their child's progress is measured – this is made apparent through our twice-yearly Parent Teacher Conferences, as well as through more informal check-ins with families to share observations. Behind the scenes, our Educators leverage our assessment program to ensure that we are documenting and tracking progress and frequently check in with the Administration team to support / ask questions about observations.

2025 Annual Program Evaluation

Improvements to be made in 2026:

For the upcoming year, we have identified the following areas in which we would like to make improvements.

- **Written Reports:** While teachers document progress for all students, we do not always send the documentation home to families. This year, we plan to increase the frequency of written reports (65% of preschool families report receiving them).
- **Family Support:** We plan to take the following actions to continue supporting our families (71% feel supported, leaving room for improvement):
 - Continuing to host Parenting Support Webinars on topics that are top of mind for our families.
 - Schedule / host events (planned far in advance) so that families can better build their community – see our annual calendar for events for 2026. We hope these events will help create support networks for our families that are going through similar life events. We will also continue to send out our family contact lists monthly so that you can connect outside the Program as well.
 - We will also continue to remind families that they are always welcome to get involved in the classroom – specifically by reading to the class and coming in for a birthday party.

2025 Annual Program Evaluation

Impact on Professional Development:

We were excited to use the information gathered through this process when creating our annual Professional Development Plan. While we always plan to train our Staff on Health & Safety protocols, we also plan to focus on the following over this year:

As we continue to partner with families and maintain our NAEYC accreditation, we will continue to ask for your feedback and provide you with an annual report on our academy’s on-going quality improvements. Please feel free to share your thoughts and ideas with us anytime.

When & Where	Topics
<i>February, Zoom Meeting</i>	Staff Meeting: <ul style="list-style-type: none"> • Health & Safety • Positive Guidance
<i>March, in Person</i>	Staff Development Day: <ul style="list-style-type: none"> • The Power of Guidance
<i>April, Zoom Meeting</i>	Staff Meeting: <ul style="list-style-type: none"> • Summer Camp Preview • Family Style Dining Refresh
<i>June, Zoom Meeting</i>	Staff Meeting: <ul style="list-style-type: none"> • Playground Safety Refresh
<i>August, in Person</i>	Staff Development Day: <ul style="list-style-type: none"> • Child Development 101 – where it all begins
<i>October, Zoom Meeting</i>	Staff Meeting: <ul style="list-style-type: none"> • Assessments and Developmental Milestones
<i>November, Zoom Meeting</i>	Staff Meeting: <ul style="list-style-type: none"> • Prepping for YE reviews / holidays • Character Essentials Refresh

Sincerely,

Leah Tomberlin